



Hamburg – A Phoenix Risen









Passports

Please ensure your 10 year British Passport is not out of date and is valid for a full three months beyond the duration of your visit. EU, Andorra, Liechtenstein, Monaco, San Marino or Switzerland valid national identification cards are also acceptable for travel to Germany.

Visas

British and EU passport holders are not required to have a visa.

For all other passport holders please check the visa requirements with the appropriate embassy.

German Embassy:

23 Belgrave Square, London SW1X 8PZ. Tel: (020) 7824 1300. Fax: (020) 7824 1435.

Web site: http://www.german-embassy.org.uk. Consulate: Tel: 09065-508 922 (£1 per minute) or

(020) 7824 1465/6. Fax: (0171) 824 1449.

Opening hours: 0900-1130 Monday to Friday.



British Airways is a ticketless airline and your booking is held under your name and a reference number. Included with you itinerary there is an eticket, which will quote a flight reference number. You will need to quote/show this reference number at the check-in desk and you will be issued with your boarding pass. Online check-in is not available for this booking.

Your Group Scheduled or Club Class ticket is non-transferable and non-refundable. No refund can be given for non-used portions.



Baggage allowance

We advise you to check the baggage allowances carefully as you are likely to be charged the excess if you exceed the weight limit. Maximum weights for single bags apply.

With British Airways your ticket includes one hold bag of up to 23kg plus one cabin bag no bigger than $56 \times 45 \times 5$ cm and a personal bag (handbag or computer case) no bigger than $45 \times 36 \times 20$ cm.

Please visit the British Airways website for further information.

http://www.britishairways.com

Labels

Please use the luggage labels provided. It is useful to have your home address located inside your suitcase should the label go astray.

Transfers

On arrival in Hamburg, transfer by coach to hotel. Walking tour in the afternoon.

Departure Tax

The departure tax is included in the price of your flight tickets.

Special Requests

If you haven't already, please notify Travel Editions of any special requests as soon as possible to allow sufficient time to make the necessary arrangements. Please note that some airlines may charge for use of wheelchairs.



Baseler Hof, Hamburg

A four-star family-run hotel, well located in the city centre, a few minutes walk from the shops and museums of Hamburg. A simple and comfortable hotel with well-appointed rooms. Hotel facilities include a restaurant, bar, wi-fi and sauna. Rooms all have private bathroom with shower or bath, TV, telephone and hairdryer.

For more information please visit the hotel's website: http://baselerhof.de/index_en.php



Due to its centuries-old history as a major port the cuisine in Hamburg is very diversified, local specialities include a creamy lobster soup called Hamburger Hummersuppe, which quite often includes a dash of cognac, Fischbrötchen (fish sandwiches) are also popular.

The main meal of the day in Germany tends to be lunch with a light snack eaten at about seven in the evening. Breakfast served in homes and hotels usually consists of a boiled egg, cold cuts, cheese slices, jam, honey and a large variety of bread rolls.

The typical German snack, grilled, fried or boiled sausages (Bratwurst) with a crusty bread roll or potato salad, are available from snack bars (Wurststand), butcher shops, bakers and cafes. Bread rolls filled with sausage slices, hot meat filling (such as Leberkäse), pickled herring, gherkins and onion rings or cheese are also popular.

Throughout Germany, cakes play an important role in the cuisine. Baumkuchen, Zuckerkuchen, Blechkuchen, Bienenstich, Streuselkuchen are mere examples of the unlimited variety and flavours to be found in Germany's Bäckerei.



The national drink is beer in its many forms. Regional flavours vary from light pilsner-type lagers to heavy stouts. Schnapps is another German favourite and comes flavoured with the likes of cherries, plums, raspberries or pears.

Waiter or waitress service in restaurants is normal. Bars have table and/or counter service, although customers will often find that the drinks bought are simply marked down on a beer mat to be paid for on leaving. It is customary to tip bar and restaurant staff, with an average 5-10%, rounding up the bill. Please note that it is not typical to leave the tip on the table after paying the bill. More common is to tell the waiter the amount including tip you want to pay before paying (via cash or credit card).

Meals included in the price of your holiday are:

Breakfast – daily

Dinner – 2 dinners are included with wine.



Hamburg is a by-word for excitement, a place where the world meets through trade. It has throughout its lengthy history suffered devastating invasions, floods, fires and bombing. But each time it has arisen Phoenix-like, bigger and better. Its position at the mouth of the River Elbe, on a confluence of rivers, lakes and nearby to the Kiel Canal, has led to its being called, "The Gateway to the World." With a population of 1.2 Million people it is not only the second city of Germany but a City-State in its own right. The City's taste for the latest in architecture and design has meant that building/redevelopment has been going on for the last two hundred years. Right now the Hafen City development is, possibly the largest development in Europe. In addition to this magical array of architecture, Hamburg is home to some of the most important Museums and Art and Design collections in the world.

Places of interest included in the tour:

Altona

Once under Danish rule, Altona used to be a thriving city of its own until it became part of Hamburg in 1973. There are great views of Hamburg harbour from the Altonaer Balkon Park.

Elbphilharmonie

The Elbphilharmonie Hamburg with its impressive glass facade and wave-like rooftop rises up from the former Kaispeicher building on the western tip of the HafenCity, it comprises two concert halls, a hotel, and the Plaza, which offers visitors an amazing view of the city. After the festive inauguration on January 11th and 12th, 2017, the impressive concert hall is now a defining feature of the Hamburg skyline.

Hamburg Maritim Museum

The International Maritime Museum is housed in the heritage listed building, Kaispeicher B. Three thousand years worth of maritime history are displayed on nine 'decks' with precious exhibits, model ships and paintings. There is an entire deck dedicated to marine research.

For more information please visit:

http://www.immhamburg.de/international/en/index.php

Hamburg Kunsthalle

The Kunsthalle on Glockengießerwall was founded in 1817 by the Hamburg Kunstverein — a local art society — but was not built until 1869. Private donors contributed two-thirds of the costs of about 300,000 D-Mark (a lot of money back then!) and turned the Hamburg Kunsthalle into a symbol of civic engagement. The building was expanded twice, in 1921 and 1997, and today is one of the largest art museums in Germany by exhibition space. Highlights of the collection are medieval altars of Master Bertram and Master Francke, paintings by Dutch artists of the 17th century (including Rembrandt), masterpieces of German Romanticism (including P.O Runge, C.D. Friedrich), Impressionism and classic Modernism, as well as international contemporary art (incl. Pop Art, Concept Art, Minimal, video art and photography). Additionally, the Kunsthalle features 20 themed exhibitions every year.

For more information please visit: http://www.hamburger-kunsthalle.de/

Hamburg Town Hall

Hamburg Town Hall was built from 1886 to 1897 and with its impressive architecture dominates the centre of the city. The magnificent sandstone building houses the city's senate and parliament. After Hamburg Town Hall burned to the ground in 1842, the city council temporarily moved into provisional premises - for 55 years! The new Town Hall was inaugurated in 1897, has 647 rooms and stands on over 4,000 oak piles. In stark contrast to the restrained Hanseatic style, the Town Hall is conspicuous due to its elaborately decorated façade, flanked by a total of 20 statues of emperors. The Phoenix Hall is named after the phoenix above the fireplace, which is meant to symbolise Hamburg's renaissance after the great fire of 1842. In the Senate chamber, the only light passes through the large glass roof: This symbolises the ancient Germanic custom that the council meets in the open air.

Museum of Arts and Crafts

The Museum of Arts and Crafts (Museum für Kunst und Gewerbe — MKG) is one of the most important museums of applied arts in Europe. Its collection includes artifacts from the ancient world to the present and encompasses fragments of European, Islamic and Asian cultures. The museum is located in a historic building, built in 1867, which resembles a neo-renaissance palace. Inside, you'll find several floors on which arts and crafts, interior design and photography from Europe, the Middle East and Asia are displayed. The permanent collection spans all time periods from the ancient world to the present day, and includes changing exhibitions about modern and contemporary culture.

For more information please visit: http://www.mkg-hamburg.de/en/home.html

Your lecturer

Mike Hope Is an author, lecturer, curator and designer, has spent more than 25 years at four universities (Staffordshire, Portsmouth, Nottingham Trent and Plymouth) and nearly 30 delivering Summer School Programmes. He has lectured around the world and was a founder board member of The European Academy of Design. Alongside an extensive publication list, he has researched, designed and curated many exhibitions, and advised on stained glass to the Diocese of Exeter. He specialises in Art and Design History, Stained Glass; Churches and Cathedrals; the English Country House and Garden.

He will deliver two lectures during the tour:

"Hamburg: a History of Destruction and Rebirth"

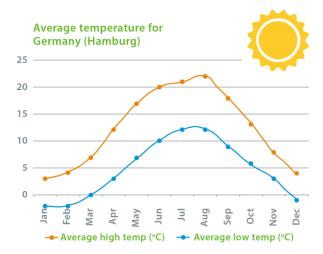
"The Modern Architectural Redevelopment of Hamburg"

Tour manager

Your tour manager will be on hand throughout the tour to ensure that everything operated according to plan. If you have any problems or questions please see him or her immediately – it is often possible to resolve complaints or problems very quickly on the spot, and do everything to help you enjoy your holiday.

The Basics

Climate – The weather in Germany at this time of year is variable and can be cold/wet. Our best advice is to come prepared.



Time – GMT +2 hours (Summer time Apr-Oct); GMT + 1 (Standard time Nov-Mar).

Language - German.

Religion – Protestant (34%), Roman Catholic (34%).

National holidays — New Year's day (01 Jan); Epiphany (06 Jan); Good Friday; Easter Monday; Labour day (01 May); Ascension day; Whit Monday; Corpus Christi; German Unity day (03 Oct); All Saints' day (01 Nov); Christmas day (25 Dec); St Stephens day (26 Dec).

Currency — Euro. €1 = 100 cents. Notes are in denominations of €500, 200, 100, 50, 20, 10 and 5. Coins are in denominations of €2 and 1, and 50, 20, 10, 5, 2 and 1 cents.

Banks – Cashpoints compatible with international banking networks are located in all towns and cities, as well as airports, major train stations and other spots. They usually offer an attractive exchange rate. Those banks that still exchange foreign currencies into local money will always charge a transaction fee, so withdrawing money from an ATM usually represents the most logical means of obtaining euros.

Credit cards — American Express, Diners Club, MasterCard and Visa are widely accepted across the country. If you're eating at a restaurant, check prior

to the meal that your card will be an acceptable form of payment. Even in cities, it's advisable to carry a supply of cash with you at all times. Varying amounts of commission can be charged.

Electricity – 220 volt, two-pin continental plug. We advise you take a continental adaptor with you.

Drinking water – Tap water is safe to drink. Please note that ordering tap water in a restaurant or bar is considered rude – bottled still or sparkling water is common.

Shops and museums – Shops can regulate their own opening hours within these times 0600-2000 Monday to Friday; 0600-1600 Saturday. Smaller shops may close 1200-1430 for lunch. Please note than some museums close on Mondays.

Clothes & Shoes – You may like to bring a warm sweater for cool evenings. Light rain wear for the occasional storm and good grip/flat walking shoes are recommended.

Camera – bring plenty of memory cards/film and any spare camera batteries as these are not always available. Please check with your guide before photographing people.

Bath plugs – The hotel has plugs for basins, but it is useful to carry a 'universal' one with you.

Telephones/mobiles — You should be able to use your mobile phone in Germany, depending on your operator and contract.

Tipping –To keep our tours affordable, we do not increase the tour price by adding in tips. However, in the tourism industry, there is a certain level of expectation that when receiving a good service, one does award with a tip. Tour Managers, Representatives, Guides and Drivers appreciate a tip at the end of their involvement with the tour, but this is entirely at your discretion. We believe in allowing you to tip according to your level of satisfaction with their services, but for your guidance about £2-3 per person per day for the tour manager is the norm. We would like to reiterate that tipping is an entirely optional payment and this information is given purely to answer any questions you may have about it.



Doctor/Dentist/Chemist

Please talk to your tour manager if you are feeling unwell and they will organise for you to see a doctor.

Keep receipts for insurance claims.



Your tour manager/hotel reception will arrange hospital transport.

Keep receipts for insurance claims.

General Health Advice

We suggest you take a good supply of your own individual medicines with you and always keep some in your hand luggage in case you get delayed or your luggage goes astray. General-purpose supplies for bites, stings, or scratches, and your usual medication for headaches, or stomach upsets are always recommended. Oral rehydration sachets are excellent for topping up salt and glucose levels.

Visit the NHS Fit For Travel website for more generally information specific to the country you are visiting – www.fitfortravel.nhs.uk

Sun Protection

Always ensure you take sufficient sun protection and moisturiser. A sun hat and sunglasses are also advisable.

Inoculations

You should check with your own doctor and take their advice as to which inoculations are required for the country you are visiting, as only they know your medical history and recommendations are liable to change at short notice.



To be covered under your Travel Insurance Policy, if you become ill, it is essential that you contact a local doctor and also telephone the emergency number of you insurance company. You will **NOT** be covered for any claim unless this procedure is carried out. Your insurance company will then decide on the best course of medical attention.

European Health Insurance Card (EHIC)

The EHIC replaced the old E111 in 2006. Valid in all EEA countries, the card lets you get state healthcare at a reduced cost or sometimes for free. It will cover you for treatment that is needed to allow you to continue your stay until your planned return. It also covers the treatment of pre-existing medical conditions.

Please note that the EHIC **is not** an alternative to travel insurance. It will not cover any private medical healthcare or costs such as being flown back to the UK, or lost or stolen property. Therefore, it is important to have both an EHIC and a valid private travel insurance policy. It is also important to note that each country's healthcare system is slightly different, so the EHIC might not cover everything that would be generally free on the NHS.

We strongly recommend that you take out an appropriate travel insurance policy when you travel abroad.

For more information about the EHIC please visit: https://www.ehic.org.uk



Should an emergency arise, please call our offices on:

00 44 20 7251 0045

Outside office hours (Mon-Fri 0900-1700), telephone our emergency staff on:

00 44 20 7431 8201 or

00 44 7899 796542 or

00 44 7831 133079 or

00 44 1235 850720

PLEASE USE THESE NUMBERS ONLY IN THE EVENT OF A GENUINE EMERGENCY.

If you find that you are in need of consular assistance during your holiday:

British Embassy Berlin Wilhelmstrasse 70/71 10117 Berlin Germany

Email: ukingermany@fco.gov.uk

Tel: +49 (0) 30 204 570

Open Mon-Fri 0900-1730.

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